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Policy # 96-2 Billing Terms & Turn-On Fee Adopted or Effective: April 30, 1996 Reviewed or Revised: January 1, 2012

- 1. Bills will be due and payable by the due date shown on the bill (the 10<sup>th</sup> of the month following the month of billing).
- 2. A past-due notice will be mailed 15 days after the due date of the original bill.
- 3. If payment is not received within 30 days of the original due date, water will be turned off at the patron's meter.
- Water service will not be restored until a turn-on fee, plus the full amount of the delinquent account is paid.
  The turn-on fee is \$50 during regular business hours. After regular business hours, the turn-on fee is \$75.

SIGNATURE ON FILE

**Board President**